

CALLING FOR HELP

STAY CALM SPEAK CLEARLY

An operator will ask you if you need
Police, Fire or Ambulance.

When connected, the nominated
emergency service operator will take
details of the situation.

Give the details of where you are,
including street number, name, nearest
cross street and locality.

In rural areas, give the full address,
distances from landmarks and roads, the
name of the property.

If you make the call whilst travelling on a
motorway or on a rural road, identify the
direction you are travelling and the last
exit or town you passed through.

Stay on the line, and answer the
operator's questions.

If possible, have someone wait outside at
an arranged meeting point to assist
emergency services with locating the
casualty/casualties.

FOR ALL EMERGENCIES - FOR ALL PHONES

Triple Zero (000)

112 – mobile phones if 000 not available

106 – teletypewriter for hearing impaired

SELECT SERVICE

STATE EMERGENCY TYPE

PROVIDE LOCATION

FOLLOW INSTRUCTIONS

ENSURE SAFETY FOR SELF AND OTHERS

Display this information by the phone in
case of an emergency.

TOWN / SUBURB:

ADDRESS:

CLOSEST INTERSECTION:

PHONE NUMBER: